



Contacting the BHA – temporary arrangements

The BHA has temporarily [reduced its staff](#) by nearly 80% in an effort to cut costs to the industry during the coronavirus outbreak. These members of staff have been 'furloughed' under the Government's Coronavirus Job Retention Scheme.

The remaining staff are focused predominantly on preparing for the resumption of racing, but will also continue to provide 'business as usual' services to the industry where practicable.

To help this smaller team manage enquiries most effectively, we have changed the way people should contact the BHA. These changes are explained below.

We are sorry for any inconvenience this may cause. Thank you for your patience and understanding during this period of disruption.

By email

For any general enquiries, please email: info@britishhorseracing.com

For specific queries, please continue to use the information provided on the [Department Contacts](#) page of our website.

Inboxes are monitored daily and we will endeavour to respond to your emails as quickly and comprehensively as possible.

However, please note that due to current circumstances, enquiries may not be answered as promptly as usual.

By phone

The BHA Switchboard will not be operated during this period.

Callers are asked to email any queries to reception@britishhorseracing.com

By post

Due to public health restrictions, the BHA headquarters at 75 High Holborn has been closed to the public until further notice.

All post has been redirected to a Royal Mail holding facility, where it will be stored securely until restrictions are lifted.

Please do not send post to 75 High Holborn. Instead, please contact the BHA via email using the options outline above.